



QUALITY ASSURANCE POLICY: IN ACCORDANCE WITH ISO 9001:2015

FIX-IT HANDYMAN & FACILITY MAINTENANCE SERVICES LTD - Engineering Department provides Mechanical and Electrical Engineering Works for Construction Services and is dedicated to quality of its services consistent with the needs and expectations of all the relevant interested parties. We are committed to implement and maintain a Quality Management System while adopting a risk-based approach to meeting statutory and regulatory requirements.

Accordingly, we shall establish and maintain a quality management system that meets the requirements of the international standard (ISO 9001:2015), in consonance with all relevant interested party's requirements, while guaranteeing the ability to meet organizational goals.

This QUALITY POLICY statement which shall be reviewed periodically for continuing suitability will assist to ensure that we;

- *Improve our ability to consistently meet our customer expectations*
- *Increase customer and other stakeholder's confidence in our company.*
- *Improve our competitive position.*
- *Improve employee's commitment to quality at all levels.*
- *Are committed to continual improvement.*
- *Communicate to the organization the importance of meeting statutory and regulatory requirements.*

The quality policy provides a framework for establishing measurable quality objectives at relevant functions of the company. These objectives shall be reviewed on a regular basis.

FIX-IT - Engineering Department is committed to providing all resources necessary to achieve its quality objectives.

Signed:

Management